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HEALTH SERVICE PROVIDER PROVIDES NOTICE OF DATA INCIDENT

New London, Connecticut (May 26, 2017) – Sound Community Services, Inc., (“Sound”) is providing notice to certain current and former patients of a recent event involving unauthorized access to a Sound employee email account. Sound has found no evidence that any patient information was actually accessed or misused as a result of this situation.

Sound detected suspicious activity in an employee’s email account on January 13, 2017, and immediately launched an investigation, determining that an unknown actor had gained access to the account on or about January 12, 2017. As part of its comprehensive forensic investigation and lengthy programmatic and manual review of data, Sound on April 18, 2017, identified individuals with information potentially accessible to the unknown actor. This information includes names and client numbers. In addition, referral information relating to one individual was also potentially accessible.

Impacted individuals will receive additional background on information potentially impacted, and offered access to two years of free identity protection services. Impacted individuals are encouraged to review their accounts, explanations of benefits, and credit reports for suspicious activity, and to report any suspicious activity to the affiliated institutions immediately.

Sound is also providing notice of this event to relevant federal and state regulators.

Sound takes the security of information very seriously, and is taking steps to help ensure that a similar situation does not occur again.

Individuals with questions can contact 1-855-725-6819 (toll free) from Monday to Saturday, 9:00 a.m. to 9:00 p.m. EDT or visit www.soundcommunityservices.org.